

## TERMS AND CONDITIONS FOR BIOSINTEX SRL WEBSITE

### PROTECTION OF PERSONAL DATA

#### ***BIOSINTEX SRL's commitment to the protection of personal data***

Your trust in the products / services manufactured and / or marketed by us and in our team is one of our main concerns. In order to provide you with the best possible experience, we focus on continuous improvement of all our activities.

BIOSINTEX SRL is aware of the importance of your personal data and is committed to protecting its privacy and security. Therefore, it is important for us to provide you, in an integrated manner, with your personal data, processing information under these Terms and Conditions.

BIOSINTEX SRL is headquartered in Bucharest, 49 Paris Street, sector 1, registered at the National Trade Register Office under no. J40 / 6627/2002, CUI: RO14779017, email: [contact@biosintex.com](mailto:contact@biosintex.com), and is legally represented by Alin Iosif - Administrator.

BIOSINTEX SRL respects the privacy of all its customers and website visitors and will treat and process your personal data with great care, under the appropriate technical and organizational security conditions.

BIOSINTEX SRL processes the personal data received directly from you as Persons concerned or indirectly on the occasion of the commercial / contractual relations and / or the participation in the fairs / events organized by BIOSINTEX SRL.

Personal data is collected only with your consent, if it is knowingly, voluntarily offered, on your own initiative or at the request of BIOSINTEX SRL, for example through one of the on-line forms used, respectively the online contact form, the online order form, the newsletter subscription form (of course, only after you have chosen to receive these newsletters), through the participation in raffles and contests or filling the data in the account registration form on a BIOSINTEX SRL website, etc.

The use of this website and other BIOSINTEX SRL websites by you is subject to the present stipulations of BIOSINTEX SRL.

***If you do not agree to any of these terms and conditions, please do not use any of our websites or provide us with your personal information. Certain services or the delivery of the manufactured / marketed products may be conditioned by the provision of your personal data.***

BIOSINTEX SRL will process your personal data only to the extent that this is necessary for the purposes mentioned below, in compliance with the legal security and confidentiality measures.

#### ***What personal data does BIOSINTEX SRL process?***

***Processing of personal data*** is any operation or set of operations that is performed on your personal data by automated or non-automatic means, such as: collecting, recording, organizing, structuring, storing, adapting or modifying, extracting, consulting, use, disclosure by transmission, dissemination, or making available, in any other way, alignment or combination, restriction, blocking, deletion, destruction, archiving.

To access the BIOSINTEX SRL websites, you do not need to provide us with any personal data.

In order to carry out the duties established by the law and the conduct of the current activity, including the performance of the contractual activity, as well as for the application of the legal provisions, including the protection of individuals with regard to the processing of personal data and

the free circulation of such data (national legislation and Community law-EU), BIOSINTEX SRL may ask you for certain personal data.

**For this purpose, BIOSINTEX SRL will be able to process the following personal data:** first name and surname, telephone / fax number, home address, e-mail address, profession, employer, IP address, etc

#### **Who are the Persons concerned?**

**The persons (concerned) whose data may be processed by BIOSINTEX SRL exclusively for the purposes mentioned below are:**

- Individual customers of BIOSINTEX SRL (current, former or potential), visitors, general public, their representatives or authorized representatives, legal or conventional;
- Representatives / Empowered persons / business contacts (business / contractual partners, suppliers, services providers, etc.) and representatives of public institutions / authorities.

#### **Consequences of refusing to provide personal data**

*You, as a Person concerned, are required to provide complete, up-to-date and accurate data.*

*In order to be able to provide certain services or products manufactured / marketed, specific to BIOSINTEX SRL activity, personal data will be required, and the refusal to provide such data may result in the impossibility of providing the services / products manufactured / marketed by BIOSINTEX SRL.*

*When you purchase a service / product provided by BIOSINTEX SRL and when you participate in events organized by BIOSINTEX SRL, we will collect personal data in connection with the provision of such services or the delivery / sale of products manufactured / marketed by BIOSINTEX.*

*At the same time, as a visitor to the buildings in which BIOSINTEX SRL has its headquarters or places of business equipped with video surveillance systems, we will collect personal data (image, data processed through video surveillance systems, etc.) in order to fulfill the legal obligations and the conduct of current business (legitimate interest).*

***By reading these provisions and / or signing any document that provides personal data to BIOSINTEX SRL or by providing personal data to access services / products manufactured and / or marketed by BIOSINTEX SRL, the Persons concerned are informed and / or specifically express consent to the processing of personal data in accordance with the legal provisions on the protection of individuals with regard to the processing of their personal data, and the free movement of such data (national law and Community law - EU).***

If data processing is no longer required in order to provide a service or to fulfill a legal obligation and is not justified by a legitimate interest of BIOSINTEX SRL, the Persons concerned may refuse such processing or withdraw their prior consent, and the refusal will have effects for the future. For example, Persons concerned may withdraw their consent to data processing for direct marketing, at any time, and without needing to indicate a reason.

After the request for withdrawal of consent has been resolved, the Person concerned will no longer receive commercial information regarding the events / services / products offered by BIOSINTEX SRL.

#### **What is the purpose of collecting personal data?**

- To fulfill the legal responsibilities of BIOSINTEX SRL
- Organization of dedicated events
- Carrying out the business / contractual activity of BIOSINTEX SRL

- Invoicing, delivering and collecting the value of services / products manufactured and / or marketed by BIOSINTEX SRL;
- Marketing, promotion, commercials, advertising, contests, including the submission of general or customized commercial offers; development and improvement of marketed services / products;
- Operational Management;
- Managing customer relationships; commercial communication with customers / suppliers through any means of communication;
- Fulfillment of incumbent legal obligations;
- Communication with public bodies / authorities / institutions or public interest
- Audit and control / supervision activities
- Archiving, statistical purposes;
- Debt collection / Outstanding debts recovery;
- Settlement of disputes and litigations, enforcement of judgments, arbitration, court orders etc.

***Who are the recipients of your personal data?***

*The recipients of the data* may be the persons (s) who provided the personal data as follows:

- Individual clients of BIOSINTEX SRL (current, former or potential), visitors, the general public, their representatives / legal representatives, legal or conventional (for the purpose of developing commercial / contractual relationships);
- Suppliers, providers and other legal entities - business / contractual partners of BIOSINTEX SRL, public authorities / institutions;

**The recipients of the data (other than the Persons concerned) may be:**

Central and local public authorities, judicial authorities, police, prosecutors (within the limits of legal provisions and / or as a result of express requests), banking companies, bailiffs, insurance and reinsurance companies, market research organizations (for statistical purposes) etc.

The confidentiality of personal data will be provided by BIOSINTEX SRL and will not be provided to third parties other than those listed in this document.

**Processing of personal data for promotional purposes (marketing)**

Personal data provided by the Persons concerned (such as: first name and surname, e-mail address, fax number, mobile / telephone number) may be processed by BIOSINTEX SRL with due respect for their rights, especially for the right to information and opposition, for the following purposes: marketing (including direct marketing), commercial communications for services / products manufactured and / or marketed by BIOSINTEX SRL, including those developed together with a BIOSINTEX SRL partner, through any means of communication, including electronic communications services. Personal data provided by the Persons concerned may be used for promotional purposes (marketing) and for the products or services of other partners of BIOSINTEX SRL, in compliance with the rights of the Persons concerned.

For any reason, if you wish personal data to cease to be processed by BIOSINTEX SRL, you may specifically request the termination of any data processing on our part. At the same time, when you want to no longer receive newsletters or informational materials from BIOSINTEX SRL, you can unsubscribe using the "Unsubscribe" button.

**In relation to BIOSINTEX SRL, you are entitled to the following rights under the applicable legal provisions: *right of access, right to rectification, right to delete data, right to restriction of processing, right to data portability, right to opposition and automated decision-making individual process.***

#### ***The length of processing of personal data***

In order to accomplish the stated purpose, BIOSINTEX SRL will process the personal data for the entire period of the activities of BIOSINTEX SRL until the Person concerned or the legal representative has the right to object / delete (except in case BIOSINTEX SRL processes the data on the basis of a legal obligation or justifies a legitimate interest). Following the conclusion of personal data processing operations for the purpose for which they were collected, if the Person concerned or his / her legal representative does not exercise the right of opposition / deletion, the data will be archived by BIOSINTEX SRL on the time allowed in the internal procedures of BIOSINTEX SRL and / or will be destroyed.

#### ***What safety measures are used to protect your data?***

In order to accomplish the stated purpose, BIOSINTEX SRL will process the personal data for the entire period of fulfilling of its duties until the Person concerned or the legal representative has the right of opposition / deletion (except when BIOSINTEX SRL processes the data on the basis of a legal obligation or justifies a legitimate interest). Following the conclusion of personal data processing operations for the purpose for which they were collected, if the Person concerned or his / her legal representative does not exercise the right of opposition / deletion, the data will be archived by BIOSINTEX SRL on the time allowed in the internal BIOSINTEX SRL procedures and / or will be destroyed.

In order to avoid the use without right of personal data, as well as possible abuses, we use security methods and technologies together with appropriate policies and procedures to protect the personal data collected.

The full security of data transmitted over the Internet can never be guaranteed. While BIOSINTEX SRL makes every effort to protect personal data, the security of the data transmitted to the BIOSINTEX SRL websites can not be absolutely guaranteed. Any data transmission is at the risk of the Persons concerned. Once personal data is received, BIOSINTEX SRL uses strict security procedures and measures against unauthorized, unlawful use, destruction, accidental loss or disclosure of personal data.

#### ***Terms of transfers of personal data outside the EU and the European Economic Area***

*Data transfers outside the EU space and the European Economic Area may only be made under the conditions laid down in national and EU specific laws on the protection of individuals with regard to the processing of personal data and on the free movement of such data.*

#### ***What are your rights?***

**By reading this document, the Persons concerned were informed of their rights under the applicable legal provisions, namely: *right of access, right to rectification, right to delete data, right to restrict of processing, right to data portability, right to opposition and to automated individual process.***

At the same time, when the processing is done on consent, the Persons concerned have the right to withdraw their consent at any time, in written form addressed to BIOSINTEX SRL, under the applicable law, without affecting the legality of the processing carried out on the basis of the consent prior to its withdrawal.

Also, the Persons concerned have the right to oppose at any time, free of charge and without any justification, to the processing of personal data for direct marketing, by using, where appropriate, the unsubscribing function included in the marketing materials.

For the other purposes, the Persons concerned have the right to oppose at any time, free of charge, to the fact that the personal data they provide to BIOSINTEX SRL to be processed, with reference to the data and purpose envisaged, only for good and legitimate reasons related to its particular circumstances, unless BIOSINTEX SRL demonstrates that it has legitimate and compelling reasons that justify the processing and which prevails over the interests, rights and freedoms of the Person concerned or that the purpose is to establish, exercise or defend a right in instance. In case of unjustified opposition, BIOSINTEX SRL is entitled to continue processing the data in question.

*By reading this document, the Persons concerned have become aware of and understand that the personal data provided to BIOSINTEX SRL are determinants of access to the services/supply of products produced and/or marketed by BIOSINTEX SRL and/or of the conduct of commercial/contractual activity.*

If the Persons concerned, directly or through a representative, exercise the above mentioned rights, manifestly unfounded, unjustified or excessively, especially because of their repetitive nature, BIOSINTEX may:

- either to charge a reasonable fee in the light of the administrative costs of providing the information or communication or of taking the required measures;
- or to refuse to comply with the request

Also, if the Persons concerned, either directly or through a representative, exercise their right to opposition manifestly unfounded, unjustified or excessively, in particular because of their repetitive character, BIOSINTEX SRL is entitled to consider the Contract with the Client terminated, without any other formality or intervention by the courts, except for prior notice.

To exercise these rights, you may address BIOSINTEX SRL with a written request, dated and signed, at the following address: [gdpr@biosintex.com](mailto:gdpr@biosintex.com) or at the following mailing address: Bucharest, 49 Paris Street, sector 1.

The application shall be accompanied by a legible copy of the identity document of the signatory. The Persons concerned are also granted the right to lodge a complaint with a supervisory authority and to introduce a judicial remedy.

***These provisions may be subject to occasional changes / updates. We recommend that you check these provisions every time you use the Biosintex SRL websites, so that you are always informed about them. By accessing the BIOSINTEX SRL websites, using the services and by requesting for products manufactured / marketed by BIOSINTEX SRL through the websites mentioned, after the changes, the new provisions will be considered accepted.***